



Company policy

The Pichler family has been involved in the processing of iron and steel for generations and can look back on its long tradition in skilled crafts and trades. The company has developed from a small metalworking shop to an international steel and façade construction company and operates today as a **provider of all-in-one solutions**, from planning and engineering to the production, supply and assembly of turnkey steel structures and façades.

PICHLER Projects therefore offers its customers all over Europe a very special package of services and experienced project management services, guaranteeing the required **product quality and process efficiency**. The company pursues the **development of innovative solutions**, using **technologically advanced materials**, nurturing **reliable partnerships** with suppliers, and paying special **attention to health & safety** and **environmental impact**.

We use our integrated management system conforming to EN ISO 9001, EN ISO 3834-2 and BS OHSAS 18001, and to EN 13830, EN 14351-1, EN 12101-2 and EN 1090-1, and we also apply our Organisation, Management and Control Model pursuant to Italian Legislative Decree 231/2001, as the main instruments assisting us to **meet the requirements** of the customers and employees and to enable the **continuous improvement of the effectiveness** of all our work and services in accordance with the **applicable legal obligations** and with our own stricter input standards, the **observance** of which is guaranteed by the **ongoing further training of the employees**.

Issues like productivity, cost efficiency, innovation, quality, occupational health & safety and environmental aspects are of equal importance within our company. The quality of our products and services is our top priority, and the clear focus on excellence and customer benefit is key to our success. Health & safety at work and environmental concerns are fundamental to all our work, such as planning, business processes and decision-making procedures, with an emphasis on the **prevention of injuries and illnesses and the avoidance of damage to the environment**.

To this end, the management of PICHLER Projects adopts a **strategic line of approach** as it moves towards its **goals** which are monitored, measured and evaluated by communication, personal responsibility, regular coordination meetings and the appointment of a supervisory body. Our commitment and the principles on which we act are an expression of our system of values in conjunction with our aims:

- to be a preferred partner for our customers and
- to offer our employees an attractive working environment.

The management of PICHLER Projects undertakes to make this company policy available to all concerned and interested.